

RUNNYMEDE Prevention and Protection Plan

Service Priority Area	Aim	Area Lead	Performance Indicator	Output		Service Outcomes Service Plan Objective
	Objective	Objective Lead		Target	Actual	
Reduction in number and severity of Accidental Dwelling Fires (ADF)	Targeted community safety work to reduce the risk in people's homes and limit the impacts of fire on the community	Blue Watch		1 'Hot Strike' per dwelling fire		
Narrative	Objective		Performance Indicator			
People are more aware of the dangers of fire when one has recently occurred in their neighbourhood. We will use this on a fortunate event to give targeted fire safety advice through a 'Hot Strike' based response, enabling us to reduce the likelihood of other local residents suffering from a similar fire.	Carry out a 'Hot Strike' campaign, consisting of a minimum of 25 targeted premises if appropriate to the size and make up of the community or area, following every domestic dwelling fire in the borough. We will maintain a local, borough based record of completed 'Hot Strike' campaigns, detailing the targeted premises and any subsequent Home Fire Safety Visits (HFSV)/fire safety advice requests.	WM Hughes CM Hartwell	BVPI 143ii – Number of injuries arising from ADFs (Annual Target) 2 BVPI 144 – Number of ADFs confined to room of origin (Annual Target 91%)	1 complete local record		
Where required we will develop meaningful and effective partnerships that enable us to reach, educate and ultimately improve the safety and welfare amongst those members of our community whom we, or our partners, consider to be at a higher risk.	We will work with the following local partners to provide fire safety advice via our HFSV service; the fire safety advice will either be delivered by ourselves, by the Surrey Fire Volunteer Service (SFVS) or our partners on our behalf: <ul style="list-style-type: none"> ▪ SFVS <p><i>WM's to populate and enter details of local partnerships and campaigns and responsible persons.</i></p>	WM Hughes CM Hartwell				
		Belinda Trefry		XX		
		WM Hughes CM Hartwell				

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Service Priority Area	Aim	Area Lead	Performance Indicator	Output		Service Outcomes Service Plan Objective
Narrative	Objective	Objective Lead		Target	Actual	
<p>Reduction in number and severity of Accidental Dwelling Fires (ADF)</p>	<p>Targeted community safety work to reduce the risk in people's homes and limit the impacts of fire on the community</p>	<p>Blue Watch</p>				
<p>We will support additional requests for home fire risk checks, generated as a result of completed local, service and National campaigns.</p> <p>These requests will be completed on a locally applied risk based priority process, ensuring that those residents/premises that need assistance/advice most are completed as soon as reasonably possible</p> <p>We will monitor our Accidental dwelling fires to ensure consistent recording to aid in identifying trends.</p>	<p>We will carry out a Home Fire Safety Visits (HFSV) programmed in by mobilising control on days made available through advanced planning by station personnel. A locally applied risk based priority process will ensure the most at risk and vulnerable in our community will have priority visits.</p> <p>We will look to use and gain assistance from the Surrey Volunteer Services for 50% of our targeted campaign work.</p>	<p>WM Hughes CM Hartwell</p>				<p>ITEM 7</p>

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Key Service Area	Aim	Area Lead
Training/Special Service Procedure	Targeted work to reduce the number and risk of special services and the number of associated injuries	White Watch
Narrative	Initiative	Performance Indicator
<p>The Service will train with Partner agencies to ensure we provide an effective response to all special service incidents.</p> <p>This will include Wildfire, Flooding/water incidents.</p> <p>Training jointly with our partners will improve both the competency of our firefighters and the effectiveness of the overall response to any given RTC, improving the quality of the service we provide to the communities of Surrey,</p>	<p>We will ensure that XX of the themes of the CHERTSEY Open Day is in relation to RTC reduction/Wildfire reduction/Water safety. We will monitor and record hotspots, initiating campaigns with our partners as required. We will run the open day with assistance from the SFVS where available</p> <p>We will run RTC reduction initiatives using products such as Lifecut, FF4AD, Pass Plus or local schemes as required on the following dates:</p> <ul style="list-style-type: none"> • 6th gear, Longcross • Black Cherry Fair, Chertsey • Thorpe Park, Thorpe 	<p>1</p>
	<p>1. Reduce the risk and impact of fires, vehicle collisions and other emergencies.</p> <p>2. Ensure our workforce is ready and able to provide you with the best possible service.</p> <p>4. Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p> <p>Date TBC 01675433800 14-7-12, 01932500705 Date TBC</p>	<p>Strategic Outcomes Service Plan Objective</p>

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Key Service Area	Aim	Area Lead		
Training/Special Service Procedure	Targeted work to reduce the number and risk of special services and the number of associated injuries	White Watch		
Narrative	Initiative	Initiative Lead		
	We will support Drive Smart as required.	WM GOODE		
	We will record and collate all chargeable special service incidents and ensure correct procedures are followed.	WM GOODE		
	Recording and charging for special service incidents			
Performance Indicator		Output		Strategic Outcomes Service Plan Objective
		Target	Actual	
			Ensure eligible schools in the area attend safe drive stay alive	
				5. Achieve best value, value for money and improve performance

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Key Service Area	Aim	Area Lead				
Training/Special Service Procedure	Targeted work to reduce the number and risk of special services and the number of associated injuries	White Watch				
Narrative	Initiative	Initiative Lead				
<p>Lives are lost each year in and around water, often needlessly. We will work to make people safer in and around water through carefully targeted education, on occasions when people are most likely to frequent Surrey's rivers and waterways.</p> <p>For our staff familiarisation with our local waterways will ensure that they are better prepared and safer when required to deal with water related emergency situations. They will also become aware of the local impact(s) of climate change and be able to plan, adjust and overcome associated difficulties.</p>	<p>We will organise the following events to promote water safety among members of the public, particularly those people less familiar with the inherent hazards posed by water, and familiarise our own staff with the local waterways and their unique evolving risks:</p> <p>Penton Hook marina regatta, 1st July 2012, David Whisson, 01932568681.</p> <p>Exercise with Penton Hook marina staff, date TBC.</p> <p>We will organise a minimum of one level one exercise per watch at one of our identified risks. This will be at a level that is suitable to test our response should an incident occur.</p>	<p>WM GOODE</p>				
			Performance Indicator	Output		Strategic Outcomes Service Plan Objective
				Target	Actual	
				2		
				4		<p>Penton Hook Marina, David Whisson, 01932568681. Fair Oaks Aerodrome, Rob Rowell, 07930139849</p>

Key Service Area	Aim	Area Lead
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch
Narrative	Initiative	Initiative Lead
<p>The vast majority of calls to AFAs are subsequently proven not to have required an emergency response, i.e. as a result of steam, cooking, fumes, deliberate misuse of the system or poor design, often together with a lack of maintenance. Unnecessary activations can also result in the feeling of complacency amongst occupants of premises; with the subsequent</p>	<p>We will monitor AFAs in Runnymede identifying the top 'offending' premises using the service flow chart. Once identified, we will work with the area management team, particularly our Fire Safety Inspecting Officers, to ensure that these premises are targeted in line with service policy and hence reduce the number of AFAs.</p>	<p>WM Dayman WM Reynolds</p>
Performance Indicator		
<p>BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target 23) BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target</p>		
Output		Strategic Outcomes
Target	Actual	Service Plan Objective
<p>[Insert Annual Borough AFA (BVPI 149i) Incident Number]</p>		<p>1.Reduce the impact of fires, vehicle collisions and other emergencies 4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>

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Key Service Area	Aim	Area Lead	Performance Indicator	Output	Strategic Outcomes Service Plan Objective
				Target	Actual
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch			
Narrative	Initiative	Initiative Lead			
potential of those individuals involvement should a fire incident occur. These AFA calls, along with malicious (hoax) calls, take front line services away from more essential work and can have a negative effect on both local business and community	We will monitor all malicious calls in Runnymede - identifying the top 'offending' locations/individuals. Where a problem is identified we will work with the borough management team and the Arson Task Force (ATF), to ensure that, in each instance, these premises/individuals are targeted in line with service policy and hence reduce the number of malicious calls. We will work with the local press, etc. and service resources to produce media articles/presentations, subject to local need, linked to reducing AFAs and/or malicious calls.	WM Reynolds CM Davidson	192)	[Insert Annual Borough BVPI 146ii Incident Number]	
		WM Dayman WM Reynolds		2	

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Key Service Area	Aim	Area Lead	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
					Target	Actual	
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch			1		
Narrative	Where necessary, we will work in partnership to facilitate a reduction of unwanted calls within a specific locations, i.e.		WM Reynolds CM Davidson		1		
	Wildfire-We will work with our partners to reduce the numbers of deliberate wildfires. We will work with our partners to educate the public to reduce the numbers of accidental wildfires	The main focus of Fire Service involvement will be to support a reduction in deliberate Wildfires. When the severity index reaches 4 or above our operational crews will carry out wildfire patrols in the high risk areas, carrying out prevention and reassurance activities.	WM Dayman Wm Reynolds To populate high risk areas				

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Narrative	Initiative	Initiative Lead		Target	Actual	
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch				
Narrative	<p>We will support local and National Neighbourhood Watch events. In particular, the National Neighbourhood Watch week on (TBA) running a targeted campaign with police and local neighbourhood teams. The main focus of Fire Service involvement will be to support home fire safety, road safety, water safety or a reduction in deliberate Wildfires</p> <p>We will undertake the following local initiatives aimed at reducing instances of arson:</p>	<p>WM Dayman CM Davidson</p>				

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Narrative	Initiative	Initiative Lead	Target	Actual			
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch					
Deliberate vehicle fires are often as a result of anti-social behaviour, theft and other deliberate acts. They can be difficult to combat, especially where vehicles are being dumped within Surrey following theft from other areas.	We will work with our partners to ensure that all known abandoned vehicles are reported, in an effort to ensure that they are removed before they become a target of arson.	WM Reynolds CM Davidson	100%				

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				Target	Actual
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch			
Narrative	Initiative	Initiative Lead	Performance Indicator	Output	Strategic Outcomes
<p>Derelict or unoccupied buildings cause the Fire Service and the community a number of problems.</p> <p>Firstly, is the major issue in relation to the safety of our personnel attending incidents involving a deliberate or accidental fire in these premises, where the inherent state of repair and contents can be of a precarious nature.</p> <p>Secondly they become a centre for anti-social behaviour that can expand out into other parts of the community, leading to an</p>	<p>We will work closely with the Local Authority (LA), our Arson Task Force (ATF) and private landlords to ensure that all known derelict properties, or those in danger of becoming derelict, are identified and boarded up to reduce the risk of their subsequent involvement in deliberate fire setting. We will use the agreed flow chart to assist us and our partners to ensure a swift conclusion to any issues arising.</p> <p>We will record and monitor all such properties on the agreed spreadsheet/template.</p>	<p>WM Reynolds</p> <p>CM Davidson</p>	<p>BVPI 206ii + 206iv – Number of deliberate fires in vehicles (Annual Target 18)</p> <p>BVPI 207 – Number of fires in non-domestic premises (Annual Target 18)</p>		

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					Target	Actual	
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch					
Narrative increase of arson involving other property/premises.	We will carry out thematic fire safety audits at the following venues, used for summer festivals and bonfire night displays, in conjunction with the Protection team, where appropriate:						
	Operational personnel will complete XX Christmas fire safety/ New Year sales visits, on local commercial premises, during the months	WM Reynolds WM Dayman			1		
We will provide targeted education to ensure that the young and the vulnerable are fully aware as to the hazards of fire and how to make themselves safer in their homes. For further information in relation to the Junior Citizens Scheme	We will run or support Youth Engagement Scheme (YES) courses through the use of borough resources/personnel.					3	
	We will run or support Duke of Edinburgh award scheme activities as necessary to support the local delivery of the scheme						

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Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch				
Narrative and Youth Engagement Scheme (YES) refer to the West Area Plan 2012-13. The service has identified three fire safety community campaigns designed in line with the National 'Firekills' programme. The quarterly campaigns aim to contribute to a reduction in the overall number of fires and associated injuries, within the community of Surrey.	Initiative We will run or support Firefighter for a Day (FFFAD) courses through the use of borough resources/personnel We will facilitate visits to borough fire stations by youth and other local community groups giving advice on general fire safety. We will support the following service fire safety community campaigns, within the local area context:	Initiative Lead WM Dayman WM Reynolds WM Dayman WM Reynolds WM Dayman WM Reynolds		1		
	Fire Safety for Vulnerable Groups – February 4 th - to May 4 th 2012 Fire Safety Outdoors – 2 nd June to 29 th September 2012					

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Narrative	Initiative	Initiative Lead		Target	Actual	
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch				
	Fire Safety in the Home – 4 th October 20 to 31 st January 2012 Dates need to confirmed 12-13	WM Dayman WM Reynolds				

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Service Priority Area	Aim	Area Lead
Risk Information & Protection	Targeted work to meet community needs and further reduce local risk. To make our crews aware of risks within the Borough	Green Watch
Narrative	Initiative	Initiative Lead
An important part of reducing risk to both our personnel and the community is by ensuring all our risk information is up to date and by enforcing statutory fire safety requirements through Fire Safety Inspecting Officers, with the aid of station based personnel. Wildfire –Between January and March ensure all information held on mobile data is updated.	We will complete 30 operational data gathering visits per wholetime station on a risk based approach, focusing on high rise buildings, level 3 and 4 premises or as identified by the West Area Command Protection team. We will sample licensed major public events in the borough and obtain risk information as directed by the Area Command Risk Manager	WM LOVE WM BRYANT WM LOVE WM BRYANT
	Performance Indicator	Output
	BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target 23) BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target 192) BVPI 206i + 206iii – Number of deliberate fires (excluding deliberate fires in vehicles) (Annual Target 57)	Target A minimum of 30 visits per station
		Actual
		Strategic Outcomes Service Plan Objective
		1.Reduce the impact of fires, vehicle collisions and other emergencies 2.Ensure our workforce is ready and able to provide you with the best possible service. 4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment

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Narrative	Initiative	Initiative Lead	Target	Actual			
Risk Information & Protection	Targeted work to meet community needs and further reduce local risk. To make our crews aware of risks within the Borough	Green Watch					
Identify the top 10 risks (premises or other), within the borough, and arrange familiarisation visits for all operational staff, and produce lecture packs, for all level 3 and 4 premises in the borough.	WM to populate high risk premises and provide lecture packs on the agreed template	WM LOVE WM BRYANT					

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